

Oliver's Restaurant Christmas Bookings Terms and Conditions

Our main aim at Oliver's is to ensure every customer enjoys their meal with us, especially during the festive period. With that in mind we have a number of terms for our Christmas bookings we request all customers follow.

General

Our Christmas Menu will run from the 28th of November. A light lunch menu will be available alongside the Christmas menu until 3pm Tuesday - Saturday. From 3pm only our Christmas Menu will be available

Please inform the restaurant in advance of any allergies you are aware of amongst your guests. Whilst we will always do our best we can not guarantee every dish will be allergen free.

All tables booked before 8pm will be given a 2 hour table allocation. We ask that customers vacate their table at the time requested when booking the table. This is so the next table can also enjoy their meal.

The restaurant will call you on advance and on the day of your booking to confirm. Finalised numbers for all tables are requested 2 weeks in advance.

Deposits

Deposits are required for all tables of 6 people or more. We may request a deposit for tables of less than 6, but you will be informed of this at the time of booking. Our deposit is £10 per head at time of booking. This is required 3 calendar weeks prior to the date of your booking. This can be paid over the phone via Credit/Debit Card, in the restaurant via Cash or Card. Please do not post cash.

Deposits are non-refundable and cannot be transferred if numbers change.

In the event your party reduces in size or has to cancel, refunds or transfers are entirely at management discretion.

Pre-Orders

To ensure a smooth and speedy service for large parties we request Pre-Orders for parties of 10 or more. A pre-order form is available on our website. These can be emailed or dropped into the restaurant. We request that they are submitted 7 days prior to booking. If there is a change to the pre-order please let us know 24 hours prior to booking. If we do not receive any changes we will cook and bill for the dishes on the pre-order sheet

Bills

We are unable to split bills individually in the restaurant. If you are a large party over several tables we can split your bill by table, but not individually. We can take multiple card and payments per table.

Due to our drinks license we are not able to take payments for drinks individually.